

Hanuman Shikshan Prasarak Mandal, Sonpeth's
**LATE RAMESH WARPUDKAR ARTS, COMMERCE & SCIENCE
 COLLEGE, SONPETH. DIST. PARBHANI 431516 (MS)**
 NAAC Accredited Grade 'B' with 2.03 CGPA (Validity: 02 March 2020)
 (Affiliated to: Swami Ramanand Teerth Marathwada University, Nanded)
 Web: www.warpudkarcollege.com Email:lrwcsonpeth@gmail.com. Mob. 09423779000



PROOF RELATED TO MECHANISMS FOR SUBMISSION OF ONLINE/OFFLINE STUDENTS' GRIEVANCES

The institute has offline mechanism for reporting of grievances.

- ❖ Any student/parent/staff who wants to initiate a grievance may in the first instance bring the issue to the notice of the Head of the respective department, who will address the issue and try to resolve it.
- ❖ If there is no response within the stipulated time from the respective department or grievant is dissatisfied with response resolution to his/her grievance, then the grievant is free to represent his/her grievance to the college Grievance Redressal cell in formal manner.
- ❖ The Committee shall meet and take the necessary actions to investigate the allegations and, if necessary, take the necessary action.

Index

SN	DESCRIPTION
1	Mechanism for submission of offline students grievances
2	Mechanism for submission of offline students' grievances of Grievance Redressal Cell
3	Mechanism for submission of offline students' grievances of Anti-Ragging Cell
4	Mechanism for submission of offline students' grievances of Internal Complaint Committee


 PRINCIPAL
 Late Ramesh Warpudkar (ACS)
 College, Sonpeth Dist. Parbhani



Mechanism for submission of offline students' grievances

Students can deposit their Complain / Grievances in the Complain box kept outside the Principals office




PRINCIPAL

Late Ramesh Warpudkar (ACS)
College, Sonpeth Dist. Parbhani

Hanuman Shikshan Prasarak Mandal, Sonpeth's
**LATE RAMESH WARPUDKAR ARTS, COMMERCE & SCIENCE COLLEGE,
SONPETH. DIST. PARBHANI 431516 (MS)**

NAAC Accredited Grade 'B' with 2.03 CGPA (Validity: 02 March 2020)

(Affiliated to: Swami Ramanand Teerth Marathwada University, Nanded)

Web: www.warpudkarcollege.com Email:lrwcsonpeth@gmail.com. Mob. 09423779000

Shri. P.R. Kadam
President

Dr. V.D. Satpute
Principal

**The Institution Has Transparent Mechanism for Timely Redressal & Students
Grievance**

Mechanism of Grievance Redressal

With reference to the circular regarding Public Grievances (UGC communication D.O. No. 71- 1/2013(PG) dated 5th February 2019) a Grievance Redressal Mechanism in the College has been established to address the student grievances.

- To support this mechanism, we have put up a notice board with the required details along with a grievance redressal box (Complaint Box) which will be opened every Monday in the presence of the Principal and members of the Grievance Redressal Committee of the college.
- The 3-member committee will ensure that grievances are sorted out internally in a judicious manner.
- Grievance Redressal committee meets as per need to discuss the matters addressed.

Timely Redressal of the complaints through appropriate committees

Affected students for the first time initiate a grievance orally before the teachers of his or her department. The concerned teacher discusses the issue with coordinator of the grievance cell and try to resolve it. If the student doesn't get satisfactory response from the teachers, then the grievant is free to represent his/her grievance to the college Grievance Redressals cell in written mode. As per the nature of the grievance, committee meets and takes necessary action in this regard.




PRINCIPAL
Late Ramesh Warpudkar (ACS)
College, Sonpeth Dist. Parbhani

Est. 1994

2(f) & 12 (B): March 2006

Hanuman Shikshan Prasarak Mandal, Sonpeth's
**LATE RAMESH WARPUDKAR ARTS, COMMERCE & SCIENCE COLLEGE,
SONPETH. DIST. PARBHANI 431516 (MS)**

NAAC Accredited Grade 'B' with 2.03 CGPA (Validity: 02 March 2020)

(Affiliated to: Swami Ramanand Teerth Marathwada University, Nanded)

Web: www.warpudkarcollege.com Email:lrwcsonpeth@gmail.com. Mob. 09423779000

Shri. P.R. Kadam
President

Dr. V.D. Satpute
Principal

**The Institution Has Transparent Mechanism for Timely Redressal & Students
Grievance**

Mechanism of Anti-Ragging Committee

- Annual orientation to anti-ragging is conducted for students during the SIP programme.
- Complaints received by the college are dealt according to the guidelines laid down by the Anti-Ragging Act.
- Anti-Ragging posters and banners are pasted on Institute website and prominent places in the Institute.
- Programmes organized on the ragging are generally carried out in collaboration with Police station and Taluka court Sonpeth.

Timely Redressal of the complaints through appropriate committees

Affected students for the first time initiate a grievance orally before the teachers of his or her department. The concerned teacher discusses the issue with coordinator of the grievance cell and try to resolve it. If the student doesn't get satisfactory response from the teachers, then the grievant is free to represent his/her grievance to the college Grievance Redressals cell in written mode. As per the nature of the grievance, committee meets and takes necessary action in this regard.




PRINCIPAL
Late Ramesh Warpudkar (ACS)
College, Sonpeth Dist. Parbhani

Hanuman Shikshan Prasarak Mandal, Sonpeth's
LATE RAMESH WARPUDKAR ARTS, COMMERCE & SCIENCE COLLEGE,
SONPETH. DIST. PARBHANI 431516 (MS)

NAAC Accredited Grade 'B' with 2.03 CGPA (Validity: 02 March 2020)

(Affiliated to: Swami Ramanand Teerth Marathwada University, Nanded)

Web: www.warpudkarcollege.com Email:lrwcsonpeth@gmail.com. Mob. 09423779000

Shri. P.R. Kadam
President

Dr. V.D. Satpute
Principal

**The Institution Has Transparent Mechanism for Timely Redressal & Students
Grievance**

Mechanism of Internal Complaint Committee

- Annual Orientation for ICC is conducted for staff and students during SIP programme.
- The staff and students are explained the Laws related to ICC.
- The Names and the Designation of the members of ICC are displayed on the college website.
- The Committee is formed in accordance with the Guidelines issued by Hon Supreme Court.

Timely Redressal of the complaints through appropriate committees

Affected students for the first time initiate a grievance orally before the teachers of his or her department. The concerned teacher discusses the issue with coordinator of the grievance cell and try to resolve it. If the student doesn't get satisfactory response from the teachers, then the grievant is free to represent his/her grievance to the college Grievance Redressals cell in written mode. As per the nature of the grievance, committee meets and takes necessary action in this regard.




PRINCIPAL
Late Ramesh Warpudkar (ACS)
College, Sonpeth Dist. Parbhani